

# Hurricane Sandy

## Quick reference resource guide for Nassau

(adapted from United Way of Long Island's Disaster Assistance Guide-

<http://www.211longisland.org/pdf/Disaster%20Guide%20-%20%2021%20Long%20Island.pdf>

Version: 11.9.12

If you have been affected by **Hurricane Sandy** on Long Island, **please dial 2-1-1 or 1-888-774-7633 to find out what disaster related services are available in your area.** Visit [www.211longisland.org](http://www.211longisland.org) for up-to-date information. All suggestions, corrections, and information on how to make this a better resource for both victims of disaster and helping organizations that serve them are welcomed and should be sent to 2-1-1 via the following three emails: [211.longisland@mcpl.lib.ny.us](mailto:211.longisland@mcpl.lib.ny.us), [panderson@uwwp.org](mailto:panderson@uwwp.org), and [eeberhardt@unitedwayli.org](mailto:eeberhardt@unitedwayli.org)

**New York State:** Hurricane Sandy Helpline for New York State Residents 1-888-769-7243 / 1-518-485-1159

**For Aging/Elderly:** 1-800-342-9871

**For Chemical/Oil Spills:** 1-800-457-7362

**For Insurance or Banking issues:** 1-800-339-1759

**For Mental Health (Stress & Anxiety) Hotline:** 1-800-985-5990

**For PETS** (Residents unable to evacuate with, assistance, retrieval): (347) 573-1561

**For Businesses** seeking storm help (power issues, flooding, etc.): 1-888-769-7243 / [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov)

**American Red Cross on Long Island: (516)747-3500** Visit [www.redcross.org](http://www.redcross.org) to download a "Hurricane App" which provides real-time lists of open shelters.

**SUNY Farmingdale ROOSEVELT HALL, VISITOR PARKING LOT 9 2350 Broadhollow Road, Farmingdale, NY 11735**

**"HEALTH & HUMAN SERVICES ONE STOP RELIEF TO RECOVERY" LAST DAY 11/10/12 FROM 11AM-4PM**

## Shelters as of 11/9/12

### Nassau County:

**John Miller Great Neck North High School** 35 Polo Road Great Neck, NY 11023

**Nassau Community College** 1 Education Drive Garden City, NY 11530

**West Hempstead High School** (Kosher Shelter) 400 Nassau Blvd West Hempstead, NY 11552

**SUNY Old Westbury** 223 Store Hill Rd Old Westbury, NY 11568

**Levittown Memorial Special Education Center** 150 Abbey Lane Levittown, NY 11756

**Farmingdale Senior High School** 150 Lincoln Street Farmingdale, NY 11735

**Glen Cove High School** 150 Dosoris Lane Glen Cove, NY 11542

**Locust Valley Middle/High School** 99 Horse Hollow Rd Locust Valley, NY 11560

**New Hyde Park Memorial High School** 500 Leonard Blvd., New Hyde Park

**Plainview-Old Bethpage Middle School** 121 Central Park Rd., Plainview

### Nassau County pet-friendly shelters:

**Mitchel Athletic Complex** 1 Charles Lindbergh Boulevard Uniondale, NY 11553

### Warming Centers (Nassau County):

**Baldwin Senior Center** 1810 N. Grand Ave. Baldwin, NY 11510 (516) 546-7110 (9am-6pm)

**Bellmore Library** 2288 Bedford Ave., Bellmore (516) 785-2990 (9am-9pm)

**Bellmore Senior Center** 2000 Bellmore Ave. Bellmore, NY 11710 (516) 221-9696 (9am-6pm)

**Bethpage Senior Center** 103 Grumman Rd., West Bethpage (516) 571-9910 (9am-4pm)

**Doubleday Babcock Senior Center** 45 E. Main St., Oyster Bay (516)922-1770 (M-W 9am-8pm, Th & F 8:30am-4:30pm)

**East Meadow American Legion Hall** 294 Bellmore Rd, East Meadow (516) 579-8781 (3pm-8pm)

**Elmont Senior Center** 138 Elmont Rd. Elmont, NY 11003 (516) 354-4777 (9am-6pm)

**Freeport Memorial Library** 144 West Merrick Rd., Freeport (516) 379-3274 99am-9pm)

**Freeport Senior Center** 130 East Merrick Rd., Freeport (516)771-4194

**Freeport Senior Center** 66 Church St. Freeport (9am-4pm)

**Franklin Square Senior Center** 1182 Martha Pl. Franklin Square, NY 11010 (516) 328-3010 (8am-4pm)

**Glen Cove Senior Center** 130 Glen St., Glen Cove (516) 759-9610 (9sm-5pm)

**Great Neck Senior Center** 80 Grace Ave., Great Neck (516)487-0025 (9am-5pm)  
**Hempstead Senior Center** 260 Clinton St., Hempstead (516) 565-1568  
**Hempstead Senior Center** United Methodist church 40 Washington St. (10am-2pm)  
**Herricks Senior Center** 999 Herricks Rd, New Hyde Park (516)305-8908 (9am-8pm)  
**Green Acres Senior Center** 400 Flower Rd. Valley Stream, NY 11581 (516) 872-8810 (9am-6pm)  
**Levittown Senior Center** 555 N. Newbridge Rd. Levittown, NY 11756 (516) 433-5454 (9am-6pm)  
**Magnolia Gardens Senior Center** 899 Broadway, Westbury (516) 334-6557  
**Merrick Library** 2279 Merrick Ave. Merrick (516) 377-6112 (9am-9pm)  
**North Merrick Senior Center** 2550 Clubhouse Road Merrick (516) 546-1543 (9am-4:45pm)  
**North Shore Synagogue** 83 Muttontown Eastwoods Rd., Syosset (516) 921-2282 (serving 3 meals a day)  
**Our Lady of Lourdes School** 379 Linden St., East Massapequa (516) 799-5179  
**Port Washington Senior Center** 80 Manorhaven Blvd., Port Washington (516)883-6656  
**Port Washington Senior Center** St Stephens Church 9 Carlton Ave (9am-4pm)  
**Rockville Centre American Legion** 197 Maple Ave. (12pm-9pm)  
**Rockville Center Hispanic Brotherhood Senior Center** 59 Clinton Ave., (9am-4pm)  
**Rosa Parks Senior Center** 2 Babylon Turnpike Roosevelt, NY 11575 (516) 867-1612 (9am-6pm)  
**Salisbury Senior Center** 460 Salisbury Park Dr. Westbury, NY 11590 (516) 333-5440 (9am-6pm)  
**Temple B'nai Torah** 2900 Jerusalem Ave., Wantagh (516) 221-2370 (M-Th 9am-5pm)  
**Uniondale/Hempstead Senior Center** 840 Uniondale Ave. Uniondale, NY 11553 (516) 292-1313 (9am-6pm)  
**Uniondale/Merrick Senior Center** 750 Jerusalem Ave. Uniondale, NY 11553 (516) 538-5050 (9am-6pm)  
**Wantagh Senior Center** 1150 Seaman's Neck Rd. Wantagh, NY 11793 (516) 785-8505 (9am-6pm)  
**Merrick Road Golf Course Clubhouse** 2550 Clubhouse Road Merrick, NY (516) 868-4650 (6am-7pm)  
**Echo Park Pool** 399 Nassau Blvd. West Hempstead, NY (516) 483-7400 (9am-6pm)  
**Westbury Senior Center** 360 Post Ave., Westbury (516) 334-1700

Comfort stations in Nassau County (offering heat, showers, and charging stations from 7am-7pm):

**Aquatic Activity Center at Tully Park** 1801 Evergreen Av enue, New Hyde Park 11040  
**"Yes We Can" Community Center** 141 Garden Street, Westbury 11590  
**Clubhouse at Harbor Links Golf Course** 1 Fairway Drive Port Washington, NY 11050  
**Oceanside High School** 3160 Skillman Ave., Oceanside

Hot shower facilities (Nassau County):

**Cantiague Park** W. John St. east of Cantiague Rock Rd. Hicksville, NY (516) 571-7056  
**Nassau County Aquatic Center - Eisenhower Park** Merrick Ave. south of Stewart Ave. East Meadow, NY (516) 572-0501  
**Mitchel Athletic Complex** Charles Lindbergh Blvd. Uniondale, NY (516) 572-0400

After the storm (Nassau County):

**First United Methodist Church of Amityville** 25 Broadway (route 110) Amityville, NY 11701  
 Open 5pm-9pm. Providing those without power Church World Service disaster kits, charging stations, and movies for entertainment.

**Northeast Elementary School** 420 Albany Ave., Amityville  
 Open 4pm-7pm on 11/9/12. Providing those without power food and meals.

**St. Mark's Episcopal Church** 1692 Bellmore Avenue North Bellmore, NY 11710  
 Open 4-7pm for dinner and distributing emergency supplies

**Seaford United Methodist Church** 2160 Washington Ave. Seaford, NY 11783  
 Open November 5-9 from 5-7pm. Providing those without power a warm meal and charging stations.

**Long Island Council of Churches** are offering power, phones, and internet access. Assisting people with food, clothing, toiletries, school supplies, and household items:

**Christ's 1<sup>st</sup> Presbyterian Church** 353 Fulton Ave, Hempstead, NY 11550, 516-565-0290  
**Freeport** 450 N. Main Street, Freeport NY 11520 516-868-4989

**Food Stations as of 11/9/12**

American Red Cross food sites will be open to serve lunch from 11am-2pm and dinner from 4 pm-6:30pm at the following locations:

## Nassau County

**Christopher Morley Park** 500 Seasingtown Road, Roslyn NY

**Nickerson Beach Park** 880 Lido Blvd., Lido Beach NY

**Cedar Creek Park** 3340 Merrick Road, Seaford NY

**Grant Park** 1625 Broadway, Hewlett (516)571-7821

**Bethpage Fire Department** 225 Broadway, Bethpage NY **Hours:** 5pm-8pm 11/9/12

Town Contacts		
Town of North Hempstead	call 3-1-1 or 516-TOWN-311	<a href="http://www.northhempstead.com">www.northhempstead.com</a>
Town of Hempstead	516-489-5000	<a href="http://www.townofhempstead.org">www.townofhempstead.org</a>
Town of Oyster Bay	Downed trees call 516-677-5757	<a href="http://www.oysterbaytown.com">www.oysterbaytown.com</a>
City of Glen Cove	516-676-2000 or 516-676-4402	<a href="http://www.glencove-li.us">www.glencove-li.us</a>
City of Long Beach	516-431-1000	<a href="http://www.longbeachny.org">www.longbeachny.org</a>

### **Power outages**

Residents are reminded to report outages directly to the utilities.

- LIPA (to report or find out about electrical outages and to report downed power lines) 1- 800-490-0075
- National Grid (gas emergency) 1-800-867-5222
- Freeport Electric Emergency Phone: 516-378-0146
- Rockville Centre Electric Emergency (24 hour): 516-766-5800.
- Greenport Electric: (631) 477-2385
- Nassau County Sewer and Storm Water Finance Authority 516-571-2090
- Suffolk County Water Authority (24 hour repair) 631-665-0663

### Transportation

The Congregational Church of Patchogue, has a project called "Workers without Wheels" that provides free bicycles (and bicycle repair training) to people lacking other forms of transportation. With it being so difficult to find gasoline in many areas hit by Sandy, this is a great time to think about conserving fuel and reducing the carbon emissions and global warming that make storms so much more. The church is doing everything it can to continue to provide bikes to those who need them. For further information, please call the Rev. Dwight Lee Wolter at [631-475-1235](tel:631-475-1235) or [631-891-9908](tel:631-891-9908).

The Salvation Army will arrange transportation from 66 Church Street in Freeport to its shelters at Nassau Community College and elsewhere. Call 516-378-4557 for more information.

### Financial benefits

Contact the Federal Emergency Management Agency (FEMA) for:

**Individual Assistance (IA):** disaster assistance directed to families, individuals, and businesses.

**Rental Assistance:** Individual and Households Program (IHP) offers funds to rent alternative housing for a limited period of time while repairs are made to the dwelling, and a free referral service to find a safe replacement rental property

**Storm survivors looking For a place to rent:** ask for rental resources by town, county, number of bedrooms, accessibility and other criteria.

Call 1-800-621-FEMA (3362); TTY 1-800-462-7585. Multilingual assistance is also available by phone. Applicants can also register online at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) or with a Smartphone at [m.fema.gov](http://m.fema.gov).

You may also visit a FEMA Disaster Recovery Center:

#### Nassau County

**Nassau Community College** 1 Education Drive, Garden City, NY Hours: Nov. 2 to further notice: 8am -8pm daily.

**Island Park Village Hall** 127 Long beach Rd Island Park, NY 11558 Hours 8am-8pm.

**Recreation Center** 700 Magnolia Blvd Long Beach, NY 11561

**Household Appliance Grant Program:** New York State Division of Homeland Security and Emergency Services will help cover the cost of replacing vital household appliances, such as refrigerators, boilers, hot water/heater tanks, washing machines, dryers, dehumidifiers, and furnaces damaged by flooding. Purchase of appliances and equipment must be for replacement purposes only and not covered by insurance or FEMA. To apply call 877-697-6278 or check website: [www.NYSappliancerebates.com](http://www.NYSappliancerebates.com)

**Free Energy Efficiency Assistance Program:** NYS Energy Research and Development Authority (NYSERDA) provides free energy efficiency assistance to income eligible New York State residents. Services include replacement of primary refrigerators, heating systems, water heaters or other energy efficiency services. Call 800-263-0960 or check website: [www.getenergysmart.org/empower](http://www.getenergysmart.org/empower). Homes must be viable for continued habitation and measures covered by insurance or FEMA are not eligible.

**Disaster Case Management Program:** This program can help ANYONE that has been affected by **Hurricane Sandy** and still has unmet needs, which includes; Those that are not eligible for FEMA, Those that got FEMA assistance but still have unmet needs, Those that are confused about where they stand in the FEMA process. It is important to note that immigrants are eligible for Disaster Case Management even if they are not eligible for FEMA. Contact Catholic Charities Community Services at 516-733-7005.

**Disaster Loans (SBA):** The United States Small Business Administration is providing low interest loans to **homeowners, renters, and businesses of all sizes and private, non-profit organizations** to repair or replace real estate, personal property, machinery, and equipment, inventory, and business assets that have been damaged or destroyed in a declared disaster.

Homeowner: You may be eligible to borrow up to \$200,000 to repair or replace your home at a rate as low as 2.5%.

Renters & Homeowners: May be eligible to borrow up to \$40,000 to repair or replace personal property, including automobiles at a rate as low as 2.5%.

**NYS Insurance Claims:** If you have homeowner's insurance and sustained any damage, start collecting documents to support any claim. Flood damage is often not covered under many policies. The NYS Insurance department opened **Hurricane Sandy** information hot line from 8 AM to 8 PM, 1-800-339-1759 or visit <http://www.ins.state.ny.us/> for more information.

**Disaster Legal Services:** New York state residents facing legal issues arising out of **Hurricane Sandy** can get free legal help through the Federal Emergency Management Agency's Disaster Legal Services program. Disaster Legal Services can help survivors with bankruptcy, civil rights, employment law, landlord-tenant law, FEMA benefits claims, wills, trusts and probate matters, among other issues potentially arising from disaster. Any person affected by **Hurricane Sandy** who does not have the means to hire a lawyer is eligible. Call the Disaster Legal Services Hotline at **1-800-342-3661** from **9 a.m. to 5 p.m. Monday through Friday**.

**Touro Law School Pro Bono Storm Help Center - "TLC- HEART":** To provide referrals, assistance and legal advice for local residents and small businesses affected by **Hurricane Sandy**. The center, called TLC-HEART (Touro Law Center - Hurricane Emergency Assistance and Referral Team), will be staffed by volunteer lawyers and law students. It will include a telephone hotline that will match resident concerns with referrals to federal, state and local government agencies and private groups offering storm-related assistance. Call (631) 761-7198 or email [tlcheart@tourolaw.edu](mailto:tlcheart@tourolaw.edu)

**Tax Deductions:** Property losses from natural disasters are tax-deductible. Before and after photographs, receipts, canceled checks, deeds, purchase contracts, and professional appraisals are good supporting evidence for casualty claims. For more information, call the IRS at 1-800-829-3676 or visit [www.irs.gov](http://www.irs.gov) for forms and information on how to contact specific units.

**Suffolk County Small Business Assistance:** Small businesses needing recovery assistance should contact the Suffolk County Department of Labor (SCDOL) at (631) 853 – 6600. Beginning on Wednesday, November 7, 2012 Suffolk County through its Departments of Economic Development/Planning and Labor will be offering access to computers, printers and fax machines as well as counseling services to those businesses that have suffered damages from Hurricane Sandy. Certified Business Counselors from the Small Business Development Centers at Farmingdale and Stony Brook will guide business owners through the resources available and assist with the preparation of applications for disaster assistance available through the SBA. All services offered are free.

Small Business Disaster Recovery Centers Locations:

Suffolk County Department of Labor  
725 Veterans Memorial Highway  
Hauppauge, NY 11788  
(Smithtown for GPS users)  
Monday-Friday  
9:30 AM – 7:30 PM  
631-853-6600

Suffolk County Department of Labor  
300 Center Drive  
Riverhead, NY 11901  
Monday –Friday  
9:30 AM - 4:30 PM  
631-852-195